

## Patient Portal for mobile devices

You can access the Patient Portal using a mobile device compatible with iOS and Safari (iPhones, iPads, etc.) or using an Android or Blackberry device. Patients whose preferred language is Spanish can tap **Esp** in the upper right corner of the screen to display information on the Patient Portal in Spanish.

**Note:** The mobile version of the Patient Portal is not an app, but you can save the URL on the home screen of your smartphone.

With check-in using mobile, you can read and authorize any practice-related forms using your mobile device prior to your actual appointment date. This feature reduces the time spent checking in on the appointment date for both you and VPS.

The mobile version of the Patient Portal provides functionality similar to that of the desktop version:

- Login page
- Home page
- Terms and Conditions
- Privacy Policy
- Standard appointment functionality (listing of past and future appointments, cancelling and rescheduling of appointments)
- Inbox and message management
- Billing
- My Health (test results, medications, vaccinations, allergies, problems, and surgical procedures)
- Medication refills
- Communication with provider and practice
- Mobile feedback

## To pay outstanding charges on the Patient Portal using a mobile device

Valley Perinatal Services participates in Credit Card Plus which allows you to pay outstanding balances with a credit card on your smartphone.

- You can use your smartphones to pay all claims at once or pay individual claims in full or in part.
- You can access detailed information about your claims on your smartphones.

**Note:** To access the mobile Patient Portal, you can use an iPhone or an Android device.

## Instructions for patients to pay balances

1. **Log in to your Patient Portal** account with your email address and password.
2. **Click Billing** on the left side of the page. The Bill Pay page appears.
3. **Select the charges** that you want to pay. By default, all charges are selected.
  - ◊ If you do not want to pay a selected charge at this time, clear the checkbox. For more information about a charge, click [View details](#).
  - ◊ To make a partial payment on a charge, change the amount in the **Payment** column. (The option to make a partial payment may not be available at your practice.)
4. Click Make a Payment. The Patient Portal transfers you to a secure payment server.
5. On the Make a Payment page, select your payment method.
  - ◊ If you previously paid a charge on the Patient Portal and saved your card number for future payments, you can select that card for your payment.
  - ◊ To enter a new card number, click **Pay with a different card** and enter the card information. Confirm or enter your billing address.

**Note:** Check the **I'm not a robot** box to verify that you are a person.

6. Click Review Payment.
7. In the Review and Submit step, review your credit card information, your billing address, and the charges to pay.
8. Click Submit Payment. The Payment Confirmation page displays the details of your payment. You also receive a confirmation email.
9. Click [Print receipt](#) to print this page for your records.
10. Click [Back to Bill Pay](#) to return to the Bill Pay page to make another payment or to review your account.