

User Guide — Patient Portal



To give a family member access to your Patient Portal

Patients who have a Patient Portal or Patient Information Center can provide access to family members.

- 1. Log in to your Patient Portal or Patient Information Center account.
- 2. Click My Profile > Family Access. The Family Access page appears.
- 3. Click Invite Family Member. The Invite Family Member page appears.
- 4. Enter demographic information about your family member.
 - a. **First name** Enter your family member's first name.
 - b. Last name Enter your family member's last name.
 - c. Relationship to you Select the relationship from the menu.
 - d. Email Enter your family member's email address.
 - e. Access level Select Full or Billing only. A user with billing-only access can see only billing information, not health information.
 - f. Date of birth Select the family member's date of birth.
 - g. **Phone** Enter the patient's phone number.
 - h. Is this a mobile phone Select Yes or No.
- 5. **Click Invite.** Your family member receives an email invitation to access your Patient Portal or Patient Information Center.